

Dawsonville Profile

City News for the Residents of Dawsonville

Volume 14, Issue 9

September 2019

Message from your Councilmember....

It's hard to imagine that we will be welcoming the fall leaves and our visitors that come with them, just a few weeks from now. The City has spent a considerable amount of time and effort in making Dawsonville a better place to live and visit and look forward to the opportunity to show it off. I would encourage each of you to pass by the Main Street Park as well as the future site of our Farmers' Market to see the progress that has been made over the last 45 days. I'm very excited to see this development and can imagine the wonderful events that both sites will be hosting very soon. While you are out and about within our downtown district, please don't forget to stop by the Georgia Racing Hall of Fame (GRHOF) to see its improvements. If you haven't visited recently, I hope to hear that you are impressed by the work that has been done so far. The GRHOF board continues to plan and discuss updates to the museum that will continue to make it a destination for any racing fan that lives in, or travels through North Georgia.

I consider myself very fortunate to have the opportunity to work with the wonderful men and women of the Dawsonville City government, as well as my fellow elected officials. While there are several projects that the citizens can see moving forward as they drive through the city, there are always many others that are not as obvious that the City staff and elected officials are working on to make this a wonderful place to live and visit. It is our unified vision of the future of this City that drives us all to work hard to provide the highest quality of service to you, while envisioning the best way to continue to meet the future needs of a growing city. We encourage you to share your vision of the City of Dawsonville with each of us. It is our sincere hope that we can guide

Dawsonville in a direction that the citizens of this city desire. Please never hesitate to contact any of your elected officials with the information found at the bottom of this letter.

Thank you for your time and the opportunity to continue to serve my fellow citizens of Dawsonville.

I look forward to hearing from you soon.

Stephen Tolson Councilmember



FOOD TRUCK FRIDAY!!!

FRIDAY, OCTOBER 4

5:00-8:00 pm

Downtown at Bill Elliott St. & Tucker Avenue

*inflatables *face painting *crazy hair *cornhole *Farmer's Market vendors *Outside the Lines Art Studio *Wee Books



If you are currently set up for e-bill or have provided us with your e-mail address, you will no longer receive a paper bill beginning on January 1, 2020. If you would prefer to have a paper bill instead of an e-bill, please contact our office and let us know.

706-265-3256 or email water@dawsonville-ga.gov

2019 Government Meetings held at City Hall upstairs in the G.L."Pete" Gilleland Council Chambers. The public is invited to attend. • 5:30PM Mayor & City Council Regular Mtgs: JAN 7 FEB 4 MAR 4 APR 8 MAY 6 JUN 3 JUL 8 AUG 5 SEP 9 OCT 7 NOV 4 DEC 2 • 5:30PM Mayor & Council Work Sessions: JAN 22 FEB 18 MAR 18 APR 22 MAY 20 JUL 15 AUG 19 SEP 23 OCT 21 NOV 18 DEC 16 • 5:30PM Dawsonville Planning Commission: JAN 14 FEB 11 MAR 11 APR 15 MAY 13 JUN 10 JUL 8 AUG 12 SEP 16 OCT 14 NOV 12 DEC 9 • 5:30PM Historic Preservation Commission: FEB 25 APR 29 JUN 24 AUG 26 OCT 28 DEC 23 • 5:30PM Dawsonville Downtown Development Authority: JAN 28 MAR 25 MAY 28 JUL 22 SEP 30 NOV 25 * Watch live on Facebook Councilmember Councilmember Councilmember Councilmember Caleb Phillips Stephen Tolson Jason Power Mark French District 1 District 2 District 3 District 4



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A message from your City Manager......

Wow, what a turnout for Friday Night Food Truck Night on September 6th. The crowd was our best yet and we had six food and two dessert trucks. Our next Friday Night Food Truck Night is October 4th. Come 'tailgate' with us before the game then go out and support our Dawson County Tigers and celebrate youth recreation at Park & Rec. Night.

Successful organizations should have one common focus, customers. It should be their central focus every working day. It doesn't matter if it is a business, a professional practice, a hospital or a government agency, success will come only if they are obsessed with taking care of their customers. This isn't news! Mission statements, annual reports, training topics, motivational posters and many other efforts all proclaim the importance of good customer service.

At the City of Dawsonville, the City Council, the Mayor and the staff all believe in taking care of our customers. We believe in seeing them as individuals and trying to understand and meet their needs; treating them as we would like to be treated. To demonstrate this commitment, stop by City Hall the week of October 7-11 for free giveaways and other prizes.



Bob Bolz, City Manager



Employee Spotlight

Tracy Smith

Utility Billing Clerk

September's Employee Spotlight is on Tracy Smith. It is appropriate to select Tracy while we are talking about customer service because she epitomizes customer service. If you have ever had a problem with your water, sewage or garbage service, you probably met Tracy Smith, our Utility Billing Clerk. She is one of the smiling faces that greets new citizens, welcoming them to our city. She ensures service orders are in the hands of the Utility Department quickly so any customer issues can be resolved. Tracy handles utility billing and any related problems. Her warmth and sincerity make a visit to City Hall pleasant. Tracy also serves as the City's Deputy Clerk and is responsible for meeting agendas and all meeting related duties in the absence of our City Clerk. She is responsible and down to earth and truly treats everyone like she wants to be treated.

Tracy was born in Atlanta, Georgia and grew up in College Park. She and her husband of 26 years celebrated their anniversary on September 17th. They have a son and a daughter and two beautiful grandchildren. When not enjoying a wonderful day at City Hall, Tracy loves spending time with her children and grandchildren. She and husband, Pete love to travel to new and exciting places across these great United States. Thanks, Tracy for your commitment to our customers and for a job well done.

Public Works Director: Trampas Hansard trampas.hansard@dawsonville-ga.gov Phone: (706) 531-6454

Utilities Director: Gary Barr gary.barr@dawsonville-ga.gov Phone: (706) 429-6211

Planning Director: Robbie Irvin robbie.irvin@dawsonville-ga.gov (706) 265-3256

City Clerk: Beverly Banister beverly.banister@dawsonville-ga.gov

City Staff at your Service

City Manager: Robert D. (Bob) Bolz bob.bolz@dawsonville-ga.gov (706) 429-4524

For After-Hours Water/Sewer System Emergencies Please Call: (706) 344-2162 or (706) 429-6211

Finance Administrator: hayden.wiggins@dawsonville-ga.gov

Accounts Payable & Event Coordinator: Sara Beacham sara.beacham@dawsonville-ga.gov Utility Billing Technician: Tracy Smith tracy.smith@dawsonville-ga.gov Pay your bill online @ www.dawsonville-ga.gov or by phone at **1-844-611-4023**

Zoning Administrator: Nalita Copeland nalita.copeland@dawsonville-ga.gov

Human Resources Manager/Grants: Donna Blanton donna.blanton@dawsonville-ga.gov

Customer Service/IT Specialist/ Admin Asst. Stacy Harris stacy.harris@dawsonville-ga.gov